

**Subject: Important Update – RDOS to Become Water Operator & Voyent Alert Registration**

Dear Residents,

We would like to inform you that, effective September 9, Skaha Estates Improvement District has contracted the Regional District of Okanagan-Similkameen (RDOS) to operate the water system as South Okanagan Water Works Ltd. has terminated their contract. The transition of ownership is still scheduled for January 1, 2026.

To ensure you receive timely updates and important notifications regarding water service and other local alerts, we strongly encourage all residents to register for Voyent Alert! if you have not already done so.

Voyent Alert is a trusted notification system that the RDOS uses to keep residents informed about emergencies, service disruptions, and community news relevant to your area.

You can register quickly and easily at Voyent Alert

Registration: <https://www.rdos.bc.ca/newsandevents/notifications/>

Thank you for your attention and cooperation as we transition to RDOS water operations.

Staying connected helps keep our community safe and informed.

Board of Trustees

Skaha Estates Improvement District